



## **Job Description & Job Code PM-AP-IN-04**

**Title: Project Manager | Web & Data Technologies | Software Products**

**Location: Hybrid, periodic physical meetings, work required in Bengaluru**

**We're looking for a highly energetic and motivated** project managers (s) to join our data & application practice team. Our ideal candidate will have expert knowledge of project management, software development processes and iterative software development methodologies. Knowledge of software life cycle, quality process, testing (automation), deploying (CI/CD) applications in cloud and experience in delivering modern software projects working with global, distributed, cross-functional teams is essential. Technical and business proficiency in Data Engineering, Data Analytics, Data Migration, Data Warehouses & Data Lakes as well understanding of CRM, PoS, ERP software systems is required. Previous experience in managing SaaS projects/products is highly preferred along with demonstrated competence in managing projects, clients/deliverables, risks and stakeholders.

### **Objectives of this Role**

- Build and develop the project team, be part of and instrumental in building a collaborative, relationship-driven team: providing purpose, direction, and motivation to perform/undertake innovation projects
- Lead projects from requirements definition through deployment, identifying schedules, scopes, budget estimations, develop project implementation plans, including risk mitigation and provide direction and support to clients' post-implementation/go-live
- Be proactive and curious to understand the pain points of customers/stakeholders, understand their context, operational environment and business priorities clearly. Empathize with stakeholders and customers to drive value alignment for respective projects, align for value delivery.



- Coordinate internal and external resources, ensuring projects remain within scope, schedule, and defined budgets, work in collaboration with the project team and all stakeholders. Define communication cadence.
- Analyze project progress and, when necessary, adapt scope, timelines, and costs to ensure that project team adheres to project requirements
- Establish and maintain relationships with relevant client stakeholders, providing day-to-day contact, communication and clarity, on project status, including risks/mitigations and changes
- Managing client will be key responsibility for this role, including expectation management, when required be a trusted advisor and act in the interest of client, respective projects and equally protect the interest of project team where needed. Proactively manage risks.
- Be accountable for the project, performance of the team, oversee development/delivery of individual and team deliverables. Execute projects in alignment with business priorities. Promote best practices.
- Contribute to development and engineering of new/existing products, deliver mission critical software across industry verticals. Champion innovation for our products and customers through participation in ideation, prototyping and validating product fit
- Be a gatekeeper to quality from all dimensions - i.e., overall project, delivery, execution, communication and planning. Lead by demonstrating desired behaviours and define, drive project members teams/individuals/clients and stakeholders to maintain professional standards at all times.



## Daily and Monthly Responsibilities

- Establish and maintain processes to manage scope over the project lifecycle, setting project quality and performance standards, and assessing and managing risk within, and across, multiple projects
- Structure and manage integrated, multi-track project performance, with an eye on overall progress
- Develop and maintain partnerships with outside resources — including third-party vendors, teams and researchers
- Monitor and assign resources appropriately to streamline project efficiency and maximize deliverable outputs
- Report project outcomes and/or risks to clients and the appropriate management channels as required —escalating issues as necessary based on project work plans
- Support projects/product development, ensure quality standards, deployment, management and monitoring of the company's services and products
- Define work plans and evaluate feasibility of project, estimate work effort, while leveraging global technology stack and making localized improvements
- Work with project/product managers and user experience designers to influence the strategy for the next wave of product roadmap features and system capabilities, identifying the best way to deliver agreed plans.



- Demonstrate subject matter expertise, take voluntary ownership, responsibilities and contribute to create an environment that reflects Limendo values and culture
- Track, document where essential, and maintain software & system functionality—improve engineering productivity
- Mentor resources - lead by example in all spheres of professional development, groom and develop talent, contribute to talent development efforts, manage learning and development of team members, work directly with senior members and align to business priorities, communicate effectively language forms, written, spoken and visual.

### **Should have**

- Professional certification— including PMP/PRINCE II or equivalent
- Previous success in producing deliverable software/platforms/data
- Strong attention to deadlines and budgetary guidelines
- Experience developing in-house platforms for internal processes
- Experience coaching and educating project teams to strengthen team members' capabilities and skill sets.
- Manage client escalations and troubleshoot strategic problems both technical and non-technical for clients, in-house and relevant stakeholders
- Demonstrate and champion Limendo values and culture
- Work with pre-sales team, contribute to solutioning, relevant efforts, contribute to roadmap represent customer interests



## **Nice to Have**

- Contribute to articles, blogs, videos and host sessions or in-person, online/live workshops in-house or if necessary, to external audience on select topics, discuss industry best practices, emerging tools and technologies, lead lab/research initiatives and drive PoCs targeted at innovation and creative problem solving

## **Good to have**

- Assist in building center of excellence - product, processes, people and software engineering, align soft and hard capabilities of data/application practice to exploit market opportunities. Pursue relevant project/product/technical certifications and mentor career paths for local technical staff.

## **Skills and Qualifications**

- 6-8+ years project management experience, overall 10-12+ years
- Hands-on experience with developing web technologies and software, data platforms for international markets
- Bachelor's degree in Computer / Software Engineering or Information Technology and Master's in Engg. Management or Business Administration or professional equivalent
- 7 - 14 years of experience engineering enterprise software and platforms/ knowledgeable on no-code
- Proven ability to document design processes, including development, tests, analytics, support and troubleshooting
- Experience with rapid development cycles
- Proven success working with all levels of management
- Strong written and verbal communication skills
- Strong presentation skills
- Experience in cloud setting is preferred, AWS, Azure or GCP



## Some Technologies We Use

- PHP, HTML5, CSS3, JavaScript, AJAX, JSON, Python, ERP Next
- Framework and Libraries: Laravel, Vue.js, jQuery, Angular 2, LESS/SASS, Bootstrap, React, .Net, Microsoft Technologies, ML - Tensorflow, PySpark, Pandas, NumPy, NLP, NLP RASA
- Integrations: XML, REST, SOAP, WSDL, ...
- Server & Databases: MS SQL, MySQL, NodeJS Server, PostgreSQL, Maria DB, MongoDB, Firebird, Azure Databases, etc.,
- It is desirable to have 4 - 6 years of experience (professional or academic) with PHP/Java, Python or C++/C#/other programming languages

